



Repair and Maintenance Agreement

Optimize system performance and protect your valuable assets with a service agreement

Maintaining your equipment in prime condition is critical in order to maximize performance, productivity, and maintain compliance. A ThermoGenesis Repair and Maintenance Agreement can help keep your systems operating at their maximum potential to support your cell processing program.

Available on new and eligible systems, coverage includes repair or replacement of worn parts throughout the term of the contract period.

BENEFITS OF A REPAIR AND MAINTENANCE AGREEMENT:

- Maximizes system availability and usability
- Detects potential issues before they lead to failures
- Eliminates unforeseen expensive time and repair costs
- Keeps devices in full working order
- Ensures safe sample processing

COVERAGE INCLUDES:

- Annual preventive maintenance
- Repair defects or damage due to normal wear and tear
- Parts and labor by authorized ThermoGenesis service providers
- Guaranteed rates for the duration of the agreement
- Full service report for documentation records

For more information, please contact ThermoGenesis Sales Department at 916.858.5100 or sales@thermogenesis.com

